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To All of our Valued Partners and Customers,

The effects of the COVID-19 Pandemic are far reaching and have cut deep into each of our daily lives. We join with the rest of the world and pray for guidance and strength in the hopes that everyone will remain healthy and safe as we battle this virus together.

As many of you now know, in an effort to keep ahead of the virus outbreak, a "Shelter in Place Order" was announced for the entire State of California. This order, directing all individuals living in the state to shelter at their place of residence, went into effect on March 17<sup>th</sup> and could remain in effect for up to 30 days or more if necessary.

Patlite USA takes this situation very seriously and we immediately asked the remainder of our non-essential employees to begin working from their homes. We will continue to maintain a small number of essential warehouse team members and office staff required for our daily business operations. As a result, this will allow us to continue to operate our warehouse and we anticipate no disruptions to our Partners or Customers during this period.

As you can imagine, these are extraordinary times. Logistically having almost all of our Torrance Office staff members working from their homes can be a difficult task. We have done our best to make this transition as seamless as possible but there may still be a few bumps in the road. We ask for your patience and understanding as we do our very best to minimize those possible bumps.

Of course we will continue to notify you as soon as possible if developments change. It is our commitment and pledge to each of you to continue to provide the very best level of Service and Support while continuing to work together to strengthen our partnerships

We thank you all for your continued support of Patlite USA and the products we manufacture.

Please stay Healthy and Safe!

Warmest regards,

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Hirotoshi Yamada Managing Director Patlite USA